

Current System Product	Vendor	System Use	Type of Data Collected	Division	Unit	Data Collection Frequency	Data Update Frequency
		A subscription-based that provides access to a wide range of creative applications. This includes Photoshop, Illustrator, InDesign, Premiere Pro, After Effects, Lightroom, Acrobat, and XD.	Subscription-based creativity applications.	All	Specific users	As needed	As needed
Adobe Creative Cloud	Adobe			All	All	Daily	Daily
Agency Messenger	LACDA	Employees can submit leave requests and overtime requests.	Employees enter time off for leave and overtime requests.	All	All	Daily	Daily
ARCIS Enterprise	Esri	Geographic Information System (GIS)/mapping use.	Geographic Data - Building and housing GIS content.	All	All	Daily	Weekly
ARCIS Pro	Esri	GIS/mapping use (Desktop client).	Geographic Data - Processing, analyzing geographic data and map creation.	IT, HIF	GIS Specialist & Affordable Housing Preservation Analyst	Weekly	Weekly
Asset Management Database (AMD)	LACDA	Keeps records of our development project financial and monitoring data on an annual basis.	Collects project data, loan information, and monitor information.	HIF	Units within Division	Daily	Daily
BOARD Budget	NeuBrain	Manages Budget	All budgeting data	All	All	Daily	Daily
		Collects payments from the BTC Unit. This app has two components: the front-end interface for tenants to make payments, and a backend feature to download bank transactions and import them into the Yard System.	Records bank transaction results.	HAD	BTC	As needed	As needed
Business Technology Center of LA County	LACDA						
		Senior Grant Program (SGP)/Residential Sound Insulation Program (RSIP) CDBG financial and funding compliance management.	The CDBG System is the primary financial management software that is used to track/process project: funding, payments, progress, project goals, national objectives, specific service descriptions, demographics and vast financial/project reporting capabilities for CDBG that include the CDBG and RSIP.	HIF	Housing Strategies	Daily	Daily
Community Development Block Grant (CDBG) System	LACDA						
		DebtBook is a cloud-based accounting platform designed to centralize lease and subscription management. It adheres to GASB 87 and GASB 96 standards while streamlining reporting workflows.	Collects and tracks lease information, software subscription contracts, amortization, and payment schedules	OFAB	Unit within Division	As needed	As needed
DebtBook	DebtBook						
		The Microsoft (MS) Access database contains the information to determine the eligibility of applicants for various loan programs offered by Housing Investment & Finance Division (HIF) and generates the 17 documents to complete the loan application process.	This database collects loan, financial, and vendor's information. It prints out all the required loan documents.	HIF	Housing Strategies	As needed	As needed
Density Bonus Home Ownership Program (DBHOP)	LACDA						
Department Public Social Services (DPSS)	LACDA	Exchange data between LACDA and DPSS, and import it into the Yard System.	Records exchange between systems.	HAD, HOD	Units within Division	Monthly	Monthly
Event Registration	LACDA	Employees can register for certain Human Resources (HR) related training sessions or division-specific events.	Logs employee training sessions and division-specific events.	All	All	As needed	As needed
		Google keeps track of every activity you perform on the apps, devices, and browsers while searching and using the internet. Whenever you watch a video, conduct a search, interact with ads or content, and make a purchase, Google collects and stores that information.	Log user's data such as account information, transactional data such as project information, fun records, check/funding request log, and system performance data that provides error messages and warnings.	All	Units within Division	Daily	Daily
Google Chrome	Google	Browser used to access the internet.					
		Reports expenditures on projects and request reimbursement.	Interfaces with Yard for inspection scheduling and efficient routing	CDD, HIF, HOD	Units within Divisions	Daily	Daily
Grant Management System (GMS)	LACDA						
Green Route System (GRS)	Rbas People LLC	Provides geographic information systems software					
		The MS Access database generates emails to solicit bids on housing rehabilitation projects for the Handy Worker Grant Program and generates the eight documents required to complete the projects.	This database collects homeowner information.	HIF	Housing Strategies	As needed	As needed
Handy Worker	LACDA						
HARP - Wait list System	LACDA	For prospects to manage their waitlist profile.	Prospects personal data	HAD, HOD	Units within Division	Daily	Daily
		HOP Lender Training Registration is for lenders who want to participate in our program. HIF staff creates the program manual and forms with the lenders. After the training, lenders are certified, and they can submit the HOP reservations.	HOP Lender Training Registration collects name, title, Nationwide Mortgage Licensing System (NMLS), company name, city, and contact information.	HIF	Housing Strategies	As needed	As needed
Home Ownership Program (HOP) Training Registration	LACDA						
		External app for outside the Housing Authority of the City of Los Angeles (HACLA) and agency access to HIF records, internet HIP and non-Homeless Incentive Program (NHIP) access for staff.	Owner/Unit and Tenant Info.	HAD	External Agency/CBO/ LACDA HP Staff	Daily	Daily
Homeless Incentive Program (HIP)	LACDA						
		Online portal used to manage annual homeowner certification.	The online portal is used by single-family homeowners to electronically certify annually. The system maintains records of verification documents for certification purposes. Automated email blasts and reminders are generated and sent from the system.	HIF	Loan Servicing Unit	Daily	Daily
HomeOwner Certification System	LACDA						
		The MS Access database contains the information to determine the eligibility of applicants for various loan programs offered by HIF and generates the 17 documents to complete the loan application process.	This database collects loan, financial, and vendor's information. It prints out all the required loan documents.	HIF	Housing Strategies	As needed	As needed
HOP120	LACDA						
		The MS Access database contains the information to determine the eligibility of applicants for various loan programs offered by HIF and generates the 17 documents to complete the loan application process.	This database collects loan, financial, and vendor's information. It prints out all the required loan documents.	HIF	Housing Strategies	As needed	As needed
HOP80	LACDA						
		Latest summary of prospect information for the waitlist.	Summary, details, statistics, and graphical report on prospect information.	HAD, HOD	Units within Division	Daily	Daily
Housing Application Registration Portal (HARP) Dashboard	LACDA						
		A system for HR Employee Relations that focuses on the Case Management module, which helps manage, organize, and track employee relations issues. It allows complaint cases to be easily handled and includes customizable fields tailored to our needs.	Complainant information, Complaint Details, Subject of Complaint, Witnesses, Complaining Party Acknowledgment, and Applicable Attachments	HR	Employee Relations	As needed	As needed
HR Acuity	HR Acuity						
		Program monitors employees with relationships to the waitlist program (HARP/Yard System).	Collect information when an employee interacts with waitlist-related records	HAD, HOD	Units within Division	Daily	Daily
Human Resources Online Audit	LACDA						
Income Package Scan (IPS)	LACDA	Manage scanned income packages.	Enters scanned information into Yard System.	HAD	Unit within Division	Daily	Daily
		A Document Management System used to store the agency's official electronic records. It allows for document scanning, importing, email notifications, and document routing through workflows and business processes.	Captures documents for the various programs administered by the LACDA, including data related to tenants, owners, vendors, inspections, contracts, projects, and financial activities.	All	All	Daily	Daily
Laserfiche	Laserfiche						
		Public applicant will submit application and then internal users will check their eligibility, manage schedules, input data about the lead testing and results.	Collects project funding across various financial instruments such as loans, bonds, grants, and other sources.	CDD	GML/ CMJ	Daily	Daily
Lead Free Homes LA	LACDA						
		Integrated with Yard System to check the benefits tenants receive from public programs. The backend process imports data from DPSS.	Data import from DPSS.	HAD, HOD	Units within Division	Daily	Daily
LEADER Yard Report	LACDA						
		It's a website that is used by the public to locate housing in LA County. The public is able to search for housing and some agencies are able to access to restricted housing that is for special needs populations.	The website can identify what properties are available based on the city selected and based on the housing criteria you are looking for. The LACDA is able to post housing flyers for projects funded by the LACDA and have them be highlighted in the home page.	HIF	Unit within Division	Monthly	Monthly
Los Angeles County Housing Resource Center	Emphasys						
		Access arrest records in Yard System exchange between LASD and Yard System.	Data import from LASD into Yard System.	HAD, HOD	LASD, HAD, HOD	As needed	As needed
Los Angeles Sheriff Department (LASD)	LACDA						
		A cloud-based subscription service offers access to productivity applications such as Word, Excel, PowerPoint, Outlook, OneNotes, etc.	Cloud-based productivity applications.	All	All	Daily	Daily
Microsoft 365	Microsoft						
		Microsoft Edge collects various types of data such as browsing data, session history, search queries, and browser cache.	Microsoft Edge collects various types of data such as browsing data, session history, search queries, and browser cache.	All	All	Daily	Daily
Microsoft Edge	Microsoft						
		Automation to upload data to the online system for the initial reminder call blasts and creates email for blast by staff.	Data generated from Yard System for the daily automated call blasts	HAD, HOD	Units within Division	Daily	Daily
OneCallNow	Ordsolve						
		For tenants to make monthly payment.	Verify your tenant information, and then proceed with the online payment through Bank of America (BOA)	HAD, HOD	Units within Division	Daily	Daily
Online Payment	LACDA						
		Track open solicitations, contracts, contract award details, and vendor information	Solicitation template data, contract details and vendor information	ASD	All Divisions	TBD	TBD
OpenGov	Carahsoft						
		Manages the General Ledger and Budget Ledger, and also includes Procure-to-Pay (vendors, contracts, requisitions, purchase orders, accounts payable) and Accounts Receivable.	Captures accounting data for the General Ledger, Budget Ledger, and contract and vendor information.	All	All	Daily	Daily
Peoplesoft Financials	Oracle						
		Provides functions such as benefits administration, payroll, position management, and training acknowledgement.	Captures HR-related information, such as employee data, benefits, and payroll data.	All	All	Daily	Daily
Peoplesoft Human Capital Management (HCM)	Oracle						
		Uses to track and manage construction projects.	Captures construction project details, site inspections, and progress payments for work completed.	CDD, HOD, HIF	Units within Divisions	Daily	Daily
PMWeb	PMWeb						
		Public users can submit inquiries to the LACDA.	Public inquiry request and response.	CPAU	CPAU	As needed	As needed
Public Inquiry Portal (PIP)	LACDA						
		Public users can submit public record requests to the LACDA.	Public record request and response	CPAU	CPAU	As needed	As needed
Public Record Request (PRR)	LACDA						
		To manage quality control records customized to division.	Quality control information.	HAD	Unit within Division	Daily	Daily
Quality Control Web Application	LACDA						
		Portals used to externally obtain housing program information and documents from participating tenants/residents and owners/landlords.	Captures program information submitted externally by tenants/residents and landlords, however, the data is stored internally.	HAD, HOD	Units within Divisions	Daily	Daily
Rent Café	Yard Systems, Inc						
		RSIP data management and reporting.	The MS Access database records the marketing of the Residential Sound Insulation Program to the owners of residential units in the impacted areas and tracks the progress of the sound insulation projects.	HIF	Housing Strategies	As needed	As needed
Residential Sound Insulation Program (RSIP) Database	LACDA						
		Section 8 Inspection app on iPad	Download Inspection from Yard for Inspectors to Conduct Inspections and Sync Back to the Yard System	HAD	Unit within Division	Daily	Daily
Section 8 Inspection iPad	LACDA						
		Monitors and manages inspection	Staff and Management manage and monitor inspection records	HAD	Unit within Division	Daily	Daily
Section 8 Inspections Dashboard	LACDA						
		Check-in for tenants, prospects, and owners to automate notification processes for case managers.	Check-in collect name, email address, T-Code, P-Code, or Vendor code	HAD	Public	Daily	Daily
Self-Service Interactive Receptionist	LACDA						
		SGP data management, reporting and generate project documents	The SGP MS Access database is designed (IT Managed) with document templates that are used to store critical project/client information: generate construction bid documents, populate required funding documents, enter/report project critical path, and generate custom project status reports.	HIF	Housing Strategies	As needed	As needed
Senior Grant Program (SGP)	LACDA						
		The LACDA open solicitation site allows businesses to view and download open solicitation packages and register as vendors.	Collects solicitation and vendor information.	ASD	Procurement	As needed	As needed
Solicitation	LACDA						
		SSRS portal hosts reports for applications.	Report data based on division's requirements.	All	All	As needed	As needed
SQL Server Reporting Services (SSRS) Portal	Microsoft						
		TMO is a loan servicing system that manages agency-wide loans from various sources. It tracks balances, payments, types, and allocates funds. TMO handles accounting entries, tax reporting, and stores documentation. It also supports collections, defaults, and payouts. Borrowers can access a secure online portal for available loan information.	Loan information: funding sources, borrower information, loan balances, payments, multiple loan types. Loan-related documentation, supports collections, defaults, and payouts.	FAB	Units within Division	Daily	Daily
SymPro	Emphasys						
		The system is used by the LACDA, HACLA, and the Los Angeles Housing Department (LAHD) to receive Notice of Funding Availability (NOFA) applications from the public. This system allows the three agencies to announce their NOFA rounds and send emails to their mailing list.	Collects project applications from applicants interested in NOFA funds. The portal allows applicants to complete the NOFA application and submit documents. The LACDA is able to download all documents submitted.	HIF	Unit within Division	1-2 times a year	1-2 times a year
Universal Notice of Fund Availability (UNOFA)	3DI Systems						
		Uses to track and manage housing program-related activities.	Captures tenant records, inspection details, landlord information, and financial transactions.	HAD, HOD, FAB, CDD	Units within Divisions	Daily	Daily
Yard	Yard Systems, Inc						
		Inspection app	Inspect contract inspection using the iOS App	HOD	Unit within Division	Daily	Daily
Yard Inspection iOS App	Yard						
		Service Laserfiche on Yard System	Links Yard Resident to Laserfiche scan documents.	HAD, HOD	Units within Division	Daily	Daily
Yard Laserfiche	LACDA						
		Work Order app	Manages and records work orders.	HOD	Unit within Division	Daily	Daily
Yard Work Order iOS App	Yard						