

OWNER PORTAL



The Owner Portal is your partner in helping you remain up-to-date on rental assistance matters. The Portal, accessible via the LACDA website, allows you to perform tasks such as submitting a change of address or signing up for/changing a direct deposit account. Owners have secure, 24/7 access to inspection reports as well as other important forms. You may also submit your rent increase request, view or download your Housing Assistance Payments (HAP) statements, as well as contact your tenant's case manager with the click of a few buttons. If you are not already using the Portal, or have not used it in a while, below are instructions to gain access.

New Users:

1. Visit www.lacda.org.
2. On the left side of the page under "HOUSING PROGRAMS," Click on the Orange Box to "GET STARTED."
3. Go to "My Account" at the top of the page, and then click on "Owners Portal (Section 8)."
4. Click on "Register" and fill out the registration form. In order to complete the registration, you must have your Vendor Identification Number, the last four digits of your Social Security Number (SSN), or Tax Identification number, and a working email address.
5. An activation email will be sent to your email address upon a successful registration.
6. Activate your account in order to access the Owners Portal.

Returning User:

If you already have a portal account, enter your "Username" and "Password," then click the "Login" button.

Forgot Your Password?

If you have an account but forgot your password, you can use the "Forgot Password?" link for a username/password reset. You must have the email address associated with the account and the last four digits of your SSN or Tax Identification Number to reset your account.

REMOTE VIDEO INSPECTIONS

For the health and safety of owners, tenants, and inspectors, the LACDA now offers Remote Video Inspections (RVI) as an alternative to in-person home inspections. An RVI is an approved method to conduct a Housing Quality Standards (HQS) inspection using a reliable smart phone or tablet with the following:

- A functional camera,
- A strong internet connection, and
- An online meeting application installed such as Zoom or Microsoft Teams.

To conduct an RVI, an LACDA HQS Inspector will connect with a proxy inspector (usually the landlord or tenant) and guide him/her on the various parts of the home that need to be viewed. A typical RVI appointment takes approximately 30 to 45 minutes to complete depending on the size of the unit, and if there are areas of concern observed.

For more information please contact:

Alhambra Inspections Unit
(626) 554-6886

Antelope Valley Inspections Unit
(661) 575-1518





PROPERTY OWNERS

YOU ARE THE KEY!

TO HOUSING STABILITY

OPEN DOORS

Open Doors benefits property owners financially and provides enhanced customer services to increase the number of rental units available to subsidized families in Los Angeles County's highly competitive rental housing market.

Property owner assurances include:

- SIGN ON BONUS
- VACANCY LOSS PAYMENTS
- DAMAGE MITIGATION
- PEACE OF MIND

Questions? Call (626) 586-1984



Owner Workshop!

Owner workshops are designed to explain how the Section 8 Program works and provides an opportunity to learn about new policies. It is highly recommended for newly participating owners. Additionally, the LACDA encourages you to invite a fellow landlord that is interested in learning about the Section 8 Program.

Join us for a presentation from the Los Angeles County Department of Consumer and Business Affairs as they provide guidance on Local and State Rent Stabilization Ordinances as well as County, State and Federal Eviction Moratoriums currently in place.

**Next Virtual Workshop:
February 11, 2021, 11 AM**

To Register:

By Phone: Tomasa Richmond at (626) 586-1654
By Email: HCVWorkshops@lacda.org