

## EMERGENCY HOUSING VOUCHER PROGRAM

The Emergency Housing Voucher Program was launched July 1, 2021 in the Los Angeles region. Vouchers will be prioritized by the LA Coordinated Entry System, initially referring participants who are homeless, recently homeless, or fleeing domestic violence, dating violence, sexual assault, or human trafficking, as defined by the U.S. Department of Housing and Urban Development and Los Angeles' Coordinated Entry System Policy Council.

It is likely that most people eligible for this resource are already connected to the Coordinated Entry System and will be referred by case managers assigned to provide client housing support and connection.

If, however, you know someone that may be eligible for the Program (see the [CES Interim Policy](#) on Emergency Housing Voucher priority populations), please refer them to a Coordinated Entry System [Access Center](#) in their region.

Please note that connection to the Coordinated Entry System does not guarantee their eligibility or prioritization for housing or rental subsidy support.



## FREE MENTAL HEALTH ASSISTANCE

The Los Angeles County Department of Mental Health is offering iPrevail FREE to all Los Angeles County residents. iPrevail is an online mental health resource residents can use 24/7 to get support. Connect with trained peer specialists, join a community support group, or try out one of the many digital programs. Sign up for your free subscription at [iPrevail](#). As our communities continue to navigate challenges related to the pandemic and re-emerge after a year in isolation, it's more important than ever to make your mental health a priority!

## OWNER PORTAL

The Owner Portal helps you remain up-to-date on rental assistance matters. The Portal, accessible via the LACDA website, allows you to perform tasks such as submitting a change of address or signing up for/changing a direct deposit account. Owners have 24/7 access to inspection reports as well as other important forms. You may also submit your rent increase request, view or download your Housing Assistance Payment (HAP) statements, as well as contact your tenant's case manager with the click of a few buttons.

If you are not already using the Owner Portal, or have not used it in a while, please visit [www.lacda.org](http://www.lacda.org) to access or create an account.

**Coming Soon! The LACDA will be launching a new and improved Owner Portal. More information coming soon.**





## NEW CONTRACT INSPECTION PROCESS

A unit must pass the new contract Housing Quality Standards (HQS) inspection before the Los Angeles County Development Authority (LACDA) enters into a HAP contract with the owner. A unit must meet all HQS performance requirements in order to pass an inspection.

During the New Contract inspection, the refrigerator/stove need to be in the unit. The party responsible for providing the appliances based on the lease must supply the appliances prior to inspection.

### Owner Provided Appliances

If it is determined that during the inspection that the owner is responsible to provide the refrigerator/stove and it is missing, the inspector will indicate a "Fail" result on the inspection form.

### Tenant Provided Appliances

If it is determined that the tenant is responsible to provide the refrigerator/stove and it is missing, the inspector will indicate an "inconclusive" result on the inspection form. An "inconclusive" result is NOT a passed inspection. The inspection only passes when the "inconclusive" result has been cleared. The tenant may use the "Tenant-Provided Appliance Self-Certification" form to verify that the appropriate, operational appliances have been properly installed in the unit. Tenant appliance certifications received will be honored by the date signed by the tenant for the housing assistance contract.

## OWNER WORKSHOP

Owner workshops are designed to provide an opportunity to learn about new policies and Section 8 Housing Choice Voucher Program updates.

### August Lunch & Learn

The Housing Rights Center will be presenting on Senate Bill 329 California's Source of Income Law

- What you need to know as a landlord or HCV participant

**Thursday, August 19, 2021**

**11:00 A.M. - 12:00 P.M.**

Register in advance for this Zoom meeting at  
<https://bit.ly/3z3umH0>

After registering, you will receive a confirmation email containing information about how to join the meeting.

Questions?

Phone: (626) 586-1654

Email: [HCVWorkshops@lacda.org](mailto:HCVWorkshops@lacda.org)

## PROPERTY OWNERS

## YOU ARE THE KEY!

## TO HOUSING STABILITY

Open Doors benefits property owners financially and provides enhanced customer service to increase the number of rental units available to subsidized families in Los Angeles County's highly competitive rental housing market.

### Property owner assurances include:

- SIGN ON BONUS
- VACANCY LOSS PAYMENTS
- DAMAGE MITIGATION
- PEACE OF MIND

Questions? (626) 586-1984