



RESUMING IN-PERSON HOUSING QUALITY STANDARDS INSPECTIONS

The Los Angeles County Development Authority (LACDA) will resume in-person Housing Quality Standards (HQS) inspections this month. An adult, 18 years of age or older (with I.D.) must be present at the time of inspection. For the health and safety of each family, property owner, and HQS Inspector, the LACDA requires that a mask be worn by all parties during the entire inspection. The HQS Inspector will be equipped with personal protective equipment. As a reminder, an inspection will not be conducted if dogs are not on a leash or in a secured area.

If an in-person HQS inspection is scheduled for your unit and you are not comfortable or cannot accommodate the mask requirements, you may request a remote video inspection by contacting the Inspection Department at the following offices:

- Alhambra office at Inspections.Reschedule@lacda.org; or
- Antelope Valley office at AVInspections.Reschedule@lacda.org.

To ensure that we can accommodate your rescheduled appointment, we kindly ask that you notify us 72 hours prior to the scheduled date.

LACDA LAUNCHES ITS NEW WEBSITE

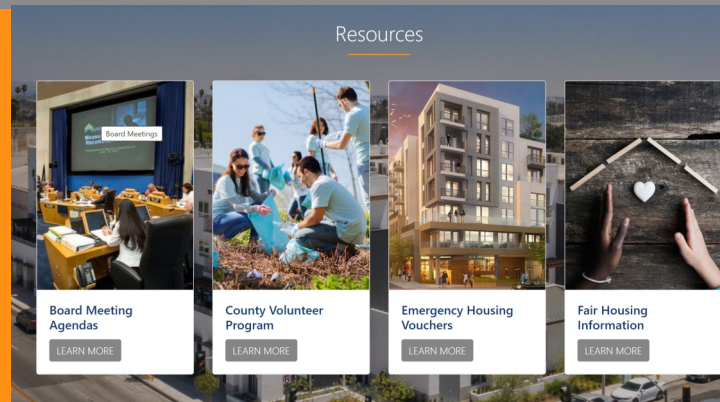
The LACDA is proud to announce the launch of its new website which went live on July 29, 2021. Created with your experience in mind, the new website, which maintains the original URL www.lacda.org, offers a clean, and modern design, with easy navigation to help guide users to quickly search through the vast array of housing, community, and economic development programs and services.

Recognizing the growing trend to access information on the go, and from mobile devices, the LACDA ensured the new website was mobile responsive. Whether accessed from a desktop, laptop, tablet, or cell phone, website images and program content adjust to fit the screen size perfectly, a feature not available on the previous platform.

The Owner Portal, which is still accessible via the LACDA website, helps you remain up-to-date on rental assistance matters such as submitting a change of address or signing up for/changing a direct deposit account. Owners have 24/7 access to inspection reports as well as other important forms. You may also submit your rent increase request, view or download your Housing Assistance Payment (HAP) statements, as well as contact your tenant's case manager with the click of a few buttons.

If you are not already using the Owner Portal, or have not used it in a while, please visit: <https://www.lacda.org/section-8/owners> to access or create an account.

Coming Soon! The LACDA will be launching a new and improved Owner Portal. More information to follow.



PREVENTING AND RESPONDING TO BIAS AND HATE INCIDENTS AGAINST ASIAN AMERICAN, NATIVE HAWAIIAN, AND PACIFIC ISLANDER COMMUNITIES

Unlike many other types of crimes, hate crimes have a broader impact on the immediate victim as well as others like them. They can not only destroy lives and devastate families; they also traumatize the communities in which they occur.

The U.S. Department of Justice Community Relations Service (CRS) responds to community conflicts arising from differences of race, color, national origin, gender, gender identity, sexual orientation, religion, or disability. CRS works with communities in conflict to help rebuild relationships, facilitate mutual understanding, and encourage the development of local solutions. CRS's facilitated dialogue, consultation, training, and mediation are free and confidential.

If you believe you are the victim of a hate crime, 1) report the incident to your local police, and 2) follow up the report with a tip to the Federal Bureau of Investigation by calling (800) CALL-FBI. You may remain anonymous.

CA COVID-19 RENT RELIEF PROGRAM

The [CA COVID-19 Rent Relief Program](#) provides financial assistance for rent and utilities to income-eligible California renters and their landlords who have been impacted by COVID-19. For assistance in other languages, completing the application, or determining eligibility, you can schedule an appointment with an organization near you by calling 833-687-0967.

Depending on the address of your rental property, you may be eligible for other local programs. For additional information, call the CA COVID-19 Rent Relief Call Center at 833-430-2122, or visit <https://housing.ca.gov/>.



PROPERTY OWNERS

YOU ARE THE KEY!

TO HOUSING STABILITY

Open Doors benefits property owners financially and provides enhanced customer service to increase the number of rental units available to subsidized families in Los Angeles County's highly competitive rental housing market.

Property owner assurances include:

- SIGN ON BONUS
- VACANCY LOSS PAYMENTS
- DAMAGE MITIGATION
- PEACE OF MIND

Questions? (626) 586-1984

OWNER WORKSHOP

Owner workshops are designed to provide an opportunity to learn about new policies and Section 8 Housing Choice Voucher Program updates.

September Lunch & Learn

- The Emergency Voucher Programs and its Incentives

Thursday, September 16, 2021
11:00 A.M. - 12:00 P.M.

Register in advance for this Zoom meeting at <https://bit.ly/3yYm3fD>

After registering, you will receive a confirmation email containing information about how to join the meeting.

Questions?

Phone: (626) 586-1654

Email: HCVWorkshops@lacda.org