

TENANT PORTAL



The Tenant Portal is your partner in helping you remain up-to-date on rental assistance matters. The Portal, accessible via the LACDA website, allows you to perform many useful tasks, including receiving LACDA letters. You will be notified via email anytime a new letter is available. The Portal is secure and available 24/7. If you are not already using the Portal, or have not used it in a while, below are instructions to gain access.

New Users:

1. Visit www.lacda.org.
2. On the left side of the page under "HOUSING PROGRAMS," Click on the Orange Box to "GET STARTED."
3. Go to "My Account" at the top of the page, and then click on "Tenant Portal (Section 8)."
4. Click on "Register" and fill out the registration form. In order to complete the registration, you must have your Tenant Number, the last four digits of your Social Security Number (SSN), and a working email address.
5. An activation email will be sent to your email address upon a successful registration.
6. Activate your account in order to access the Tenant Portal.

Returning User:

If you already have a portal account, enter your "Username" and "Password," then click the "Login" button.

Forgot Your Password?

If you have an account but forgot your password, you can use the "Forgot Password?" link for a username/password reset. You must have the email address associated with the account and the last four digits of your SSN or Tax Identification Number to reset your account.



REMOTE VIDEO INSPECTIONS

For the health and safety of owners, tenants, and inspectors, the LACDA now offers Remote Video Inspections (RVI) as an alternative to in-person home inspections. An RVI is an approved method to conduct a Housing Quality Standards (HQS) inspection using a reliable smart phone or tablet with the following:

- A functional camera,
- A strong internet connection, and
- An online meeting application installed such as Zoom or Microsoft Teams.

To conduct an RVI, an LACDA HQS Inspector will connect with a proxy inspector (usually the landlord or tenant) and guide him/her on the various parts of the home that need to be viewed. A typical RVI appointment takes approximately 30 to 45 minutes to complete depending on the size of the unit, and if there are areas of concern observed.

For more information please contact:

Alhambra Inspections Unit
(626) 554-6886

Antelope Valley Inspections Unit
(661) 575-1518



HELP **STOP** COVID-19

The most important action for everyone to take to stop the spread of COVID-19 and save lives is to stay home and not mingle with others not in your household.

What You Can Do:

While the vaccination process is underway, it is imperative that everyone continue to follow the straight-forward measures needed to prevent the spread of the virus--wearing a face covering, avoiding gatherings, keeping your distance, and washing your hands frequently. Individuals with underlying health conditions and those that are older should remain in their home and not be around others unless seeking essential medical care.

Visit: www.VaccinateLACounty.com to learn about the vaccination phases, determine when you can get vaccinated, and sign-up for a COVID-19 vaccine newsletter.

Register Now!

Tenant workshops are designed to explain how the Section 8 Program works, and provide an opportunity to learn about new policies. It is highly recommended for new participants.

Join us for a presentation from the Los Angeles County Department of Consumer and Business Affairs as they provide guidance on Local and State Rent Stabilization Ordinances as well as County, State and Federal Eviction Moratoriums currently in place.

**Next Virtual Workshop:
February 11, 2021, 11 AM**

To Register:

By Phone: Tomasa Richmond at (626) 586-1654
By Email: HCVWorkshops@lacda.org