





# NEW ONLINE RENT CAFÉ PORTAL COMING JANUARY 2022

The Los Angeles County Development Authority (LACDA) is moving towards going paperless and conducting the majority of business online through the new online Rent Café Portal.

Accessing the new online Rent Café Portal will be as simple as logging into your email. The online Rent Café Portal will allow you to:

- Complete your annual re-examination online;
  - Submit changes in income and family composition; and
- View inspection information.

If you already have an existing Portal account, you will have to re-register for the new online Rent Café Portal. Notifications will be mailed soon with additional information.

### LOS ANGELES COUNTY HELP CENTER

The Los Angeles County Help Center provides guidance and resources to residents. Please visit <u>lacountyhelpcenter.org</u> for assistance with the following:

- Job Search Assistance;
- Housing and Tenant Protections; and
- COVID-19 Vaccination Locations.

## HOMELESS INCENTIVE PROGRAM SUCCESS STORY

Ms. Mitchell was living in a shelter when she was referred to Exodus Recovery, Inc., for guidance and recovery assistance. Exodus Recovery, Inc., referred her to the Los Angeles County Department of Mental Health who in turn referred her to the LACDA's Homeless Incentive Program (HIP) for housing assistance. Using the HIP vacant unit listing tool, Ms. Mitchell was able to locate a unit that fit her needs. Ms. Mitchell attributes being housed to Exodus Recovery, Inc., and the LACDA stating that these agencies saved her life.

Ms. Mitchell can now enjoy her home where her granddaughter is able to spend time with her safely. Ms. Mitchell looks forward to opening her front door daily as a reminder to remain strong and encourage others.





## REDISCOVER LOS ANGELES COUNTY PUBLIC LIBRARIES

Los Angeles County has reopened designated libraries to provide in-person services to our communities. Sidewalk Service will continue to be offered. The following services are available for customers:

- Check out books; and
- Use the public computer (up to 1 hour per customer); and
- Print documents; and
- Free Wi-Fi.

For more information regarding the public library in your community, please visit the Los Angeles County Public Library website at <u>lacountylibrary.org</u>.

### **TENANT WORKSHOP**

Tenant workshops are designed to provide opportunities to learn about new policies and Section 8 Program updates.

#### **November Lunch & Learn**

• Housing Choice Voucher Program and Incentives

#### Thursday, November 18, 2021 11:00 A.M. - 12:00 P.M.

Register in advance for this Zoom meeting at <a href="https://bit.ly/30YshQF">bit.ly/30YshQF</a>

After registering, you will receive a confirmation email containing information about how to join the meeting.

Phone: (626) 586-1654 Email: <u>HCVWorkshops@lacda.org</u>

